



Limited Lifetime Warranty

FRONTLINE® BLDG. PRODUCTS INC. - COMPOSITE FRAME

DECEMBER 2019

Terms and Conditions

FrontLine® Bldg. Products, Inc., Composite Frames, as sold directly by FrontLine® Bldg. Products, Inc., are guaranteed to be free of defects in material and workmanship that might unreasonably affect its performance. The terms of this Limited Lifetime Warranty extends from the first date of purchase for the life of the product.

***This warranty is for the original owner of the product and is non-transferable.**

The terms of this Limited Warranty exclude failures, which are the result of or involve:

1. Accident, negligence, abuse or improper use or installed in unusual, abnormal or extreme locations or situations.
2. Stress caused by localized application of heat, movement of building or building components, or expansion/contraction of building or building components.
3. Damage caused by freight carriers, common carriers, private transportation, or any other means of transportation or handling, occurring after shipping from FrontLine® Bldg. Products, Inc.
4. Damage to surfaces caused by fire, corrosive fumes, stains, contact with chemically abrasive substances, airborne pollutants, sanding, improper washing, extreme elements, acts of God and / or any event not controlled by FrontLine® Bldg. Products, Inc.
5. Damage done deliberately, by negligence, abnormal working conditions, or failure to follow instructions regarding staining, painting or installations or what is considered normal wear and tear.
6. Custom surface finishes or alternations applied to product(s) in the field.
7. Door hardware is not warranted.
8. Improper or insufficient handling, storage, installation, maintenance, or service.
9. All components, parts, and labor supplied by parties other than FrontLine® Bldg. Products, Inc. or its agents.

FrontLine® Bldg. Products, Inc. warrants the **Composite Frame** Product(s) free of defects in materials and workmanship and free of rot and decay during the warranty period for reasons covered by this warranty. If the **Composite Frame** Product that is the subject of this Limited Lifetime warranty fails during the warrant period for reasons covered by the Limited Lifetime Warranty and the original purchaser submits the written service request required under this Limited Lifetime Warranty, FrontLine® Bldg. Products, Inc. will: **Replace the Composite Frame product with a product that is functionally at least equal to the Composite Frame product being replaced, or provide in U.S. dollars the value of the frame as listed on the FrontLine® Bldg. Products, Inc. price list at the time of failure.**

Warranty Claim Procedures

To place a warranty claim, the purchaser shall notify the Corporate Office of FrontLine® Bldg. Products, Inc. by providing the following information presented in writing:

1. Product ID and description of the Frame;
2. Proof of purchase (invoice and delivery ticket provided by FrontLine® Bldg. Products, Inc.); and
3. Detailed description of defect(s).
4. A copy of this Limited Lifetime Warranty

Claimed defective Composite Frame may be inspected by a FrontLine® Bldg. Products, Inc. representative, and customer must permit the inspection when requested by FrontLine® Bldg. Products, Inc., or any claims shall be deemed waived. All disputes regarding this Limited Lifetime Warranty will be exclusive venue and jurisdiction in Brown County, in the state of Wisconsin.

Corporate Office

FrontLine® Bldg. Products, Inc.
1100 S. Huron Rd, Green Bay, WI 54311
Phone: (920) 393-1340 / Fax: (920) 227-9591



When a defect occurs, in conformity to the warranty terms set above, FrontLine® Bldg. Products, Inc. agrees to either replace the Frame or refund the original purchase price at FrontLine® Bldg. Products, Inc.'s election. In the event FrontLine® Bldg. Products, Inc. elects to provide a replacement, the Limited Warranty of the replacement will extend only for the balance of the original Warranty period. In no event shall FrontLine® Bldg. Products, Inc. be responsible for costs and any charges involving the shipping, finishing and installation of the replacement Composite Frame.

FrontLine® Bldg. Products, Inc. will perform its obligations under the Warranty within thirty (30) days after receipt of appropriate notice, inspection and confirmation of the existence of a defect.

FrontLine® Bldg. Products, Inc. will not be liable for any Frames repaired or replaced without its prior written consent.

The remedies set forth herein are the original purchaser's exclusive remedies for breach of Warranty. In no case shall FrontLine® Bldg. Products, Inc. be liable for any general, incidental or consequential damages. There are no other Warranties except as set forth herein.

If FrontLine® Bldg. Products, Inc. determines the Composite Frames are defective within the terms of the warranty, FrontLine® Bldg. Products, Inc. will either (a) repair the Composite Frames without charge, (b) furnish a replacement of the Composite Frames from stock (installation and/or labor costs of the replacement Composite Frames is not included), or (c) refund the purchase price of the product in lieu of furnishing a replacement.

If FrontLine® Bldg. Products, Inc. elects to provide a replacement, the Limited Warranty of the replacement will extend only for the balance of the original warranty period. If the original owner fails to provide satisfactory proof of the date of the purchase, the date of manufacture shall be used instead.

***FrontLine® Bldg. Products, Inc. reserves the right to modify the conditions and restrictions of this warranty without prior notice.**

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