

FRONTLINE BLDG. PRODUCTS INC.

LIGHT COMMERCIAL DOOR AND GLASS LIMITED WARRANTIES

Limited Warranties

This document applies to the following separate, limited warranties (each a “Limited Warranty” or collectively the “Limited Warranties”) as to the Doors, Insulated Glass, Decorative Glass, and Exterior Painted Aluminum Surfaces:

Doors

To the extent and in the manner provided herein, Frontline Bldg. Products Inc. (“FLB”) warrants to the original purchaser of its FRONTLINE® brand Light Commercial Door product (the “Door”) will be free from manufacturing defects in materials and workmanship for a period of **ten (10) years** from the date of manufacture by FLB; provided, however, FLB does not warrant the quality or condition of Doors sold with open frames (i.e., no glass) and such products are sold “**AS IS**” and “**WITH ALL FAULTS.**”

Doors Sold with Glass

The Doors which are sold without open frames (i.e., including installed glass) are subject to the limited warranty for the Door specified above, except that the installed glass included in the Doors sold without open frames is subject to one or more of the following limited warranties applicable to the installed glass:

Insulated Glass

The insulated glass utilizing a stainless steel spacer channel used in the Doors other than Decorative Glass as defined below) (the “Insulated Glass”) shall be free from manufacturing defects in materials and workmanship causing seal failure for a period of **twenty (20) years** from the date of manufacture of the Door.

Decorative Glass & Custom Ordered Glass

Decorative glass and/or custom ordered glass installed by FLB in the Doors (the “Decorative Glass”) shall be free from manufacturing defects in materials and workmanship causing seal failure for a period of **ten (10) years** from the date of manufacture of the Door .

Exterior Painted Aluminum Surfaces

The paint on the exterior aluminum cladding of the Door will not flake, crack, peel or check for ten (10) years from the date of manufacture of the Door, under normal conditions and subject to normal wear and tear.

Warp

Doors less than 3'0" in width and 7'0" in height are warranted against warping greater than 1/4" when properly installed and maintained for a period of 1 year from the date of manufacture of the Door. Door greater than 3'0" in width and 7'0" in height are not warranted against warping unless they have an FLB factory-installed multipoint locking mechanism, in which case such Door greater than 3'0" in width and 7'0" in height are subject to the same warranty against warping as found in the immediately preceding sentence.

General Statements

The following general statements apply to all Limited Warranties and other statements in this document:

- Any Limited Warranty applies only to the original purchaser of the applicable product from FLB (the "Original Purchaser") .
- The Original Purchaser must supply proof of purchase to FLB with any warranty claim.
- All warranties provided by component manufacturers to FLB, if any, are hereby assigned by FLB to the Original Purchaser.
- If a warranty claim arises during the applicable warranted period for any of the Limited Warranties set forth herein, Original Purchaser's sole and exclusive remedy is that FLB will, at the sole election of FLB:
 - Repair the defective product;
 - Replace the defective product;
 - Reperform defective services; or
 - Refund the purchase price for the defective product.

THE REPAIR, REPLACEMENT, REPERFORMANCE, OR REFUND AT FLB'S ELECTION AS DESCRIBED HEREIN SHALL BE THE SOLE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL CLAIMS PRESENTED UNDER ANY OF THE LIMITED WARRANTIES.

If FLB elects to provide replacement product for defective product, the replacement parts may be the current product being manufactured at that time. FLB will not be

responsible for any costs of shipping, handling, installation, removal, reinstallation, labor, finish painting, or other incidentals related to the new or the defective product.

- The Limited Warranties shall be void and of no effect based on or in the event of:
 - Improper installation, improper maintenance, or misuse;
 - Used or installed in a structure not used for commercial purposes or not a multi-family dwelling of five stories or less;
 - Condensation, frost or mold caused by excess humidity;
 - Chips or other breakage, stress cracks, or slope glazing;
 - Installation or use in mobile vehicles, mobile homes, or commercial refrigeration;
 - Structural defects or settling of the structure in which the product is placed;
 - Corrosion or any finish failures of aluminum cladding or all-aluminum frame components due to environmental conditions such as salt spray, acid rain or other corrosive substances;
 - Applications or use in seacoast areas due to corrosion;
 - Conditions or use exceeding design standards;
 - Natural disasters or casualty losses, including, without limitation, fire, flood, hurricane, typhoon, tornado, or other natural disasters or casualty losses;
 - Installation in a face barrier system or exterior insulation finish system (EIFS) using stucco, or synthetic stucco;
 - Glass breakage or seal failure at locations above 3,500 feet above sea level, if product is not ordered with a breather or capillary tube system;
 - Prolonged or excessive exposure to moisture or ground.
 - Installation or use in sauna, swimming pool or hot tub rooms or other rooms with high humidity conditions;
 - Application of after-market tints, films or coatings applied to glass surfaces;
 - Variance of color, grain or texture of wood, and normal wear or discoloration of interior or exterior finishes;
 - Cracked or broken glass or damage to product resulting from an accident, abuse, misuse, on-site construction, location at or adjacent to airports, alteration of any product, shattering due to heat build-up, or any cause beyond the control of FLB;

- Damage caused by power washing, brick washing, acidic washing, or application or exposure to any chemicals, chemical fumes, or harsh or corrosive substance or environments (including, but not limited to, salt spray, airborne pollutants, mortar, mortar cleaner or alkali hydroxides);
- Improper painting, staining, or field finishing maintenance of wood surfaces;
- Failure to apply a good quality coating system to bare wood surfaces within 30 days after purchase.
- Installation of products in applications or environmental conditions above certified performance levels or exceeding design standards.
- **IN NO EVENT SHALL FLB BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES, INCLUDING, WITHOUT LIMITATION, COSTS OF SHIPPING, HANDLING, INSTALLATION, REMOVAL, REINSTALLATION, FINISH PAINTING, OR OTHERWISE. IN NO EVENT SHALL THE AMOUNT DUE HEREUNDER BE IN EXCESS OF THE DEFECTIVE UNIT'S PURCHASE PRICE, WHETHER THE CLAIM IS FOR BREACH OF WARRANTY OR NEGLIGENCE OR OTHERWISE. SOME STATES DO NOT ALLOW FOR THE EXCLUSION OR LIMITATIONS OF INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES OR LOSSES, OR A CAP ON RECOVERY, SO THIS LIMITATION MAY NOT APPLY TO YOU.**
- **TO THE MAXIMUM EXTENT ALLOWED BY THE LAW, THE LIMITED WARRANTIES AS EXPRESSLY SET FORTH HEREIN ARE IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH IMPLIED WARRANTIES ARE HEREBY DISCLAIMED. HOWEVER, SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.**

Warranty Claims

If you wish to make a warranty claim under any of the Limited Warranties herein, the claimant must contact FLB at the following address, providing the proof of purchase, specifying the building address the allegedly defective product is located, and a reasonably detailed description of the alleged defect:

FrontLine Bldg. Products Inc.
Attention: Warranty Claims
610 Jensen Drive
Medford, WI 54451
Phone – 715-748-2288

Any claims under any Limited Warranty must be made in writing to FLB at the above address within thirty (30) days of discovery of the issue giving rise to the claim and must relate to claims arising during the applicable warranty period.

If FLB determines in its sole discretion that an investigation of any warranty claim under any Limited Warranty is necessary, the claimant must allow access to a representative of FLB to view the property and the product specified in the claim, including the taking of photographs and gathering samples as required.